

Preferred Account

- The **Preferred Account** and **Pay From** drop down feature is only available if you have both a primary checking and HSA account.
- The **Pay From** field on the **Payment Center** page displays the funding accounts tied to your bill pay account. You can choose which account to be your Preferred Account, which always appears first in the drop-down. Preferred Account displays under the funding account selected.
- If you choose to change your **Preferred Account**, you can do so by selecting the non-preferred account from the drop-down list and clicking on **Make Preferred Account**. This account is now flagged as the preferred account and appears first in the drop-down list.

Payment Assistant

- The **Payment Assistant** is a “one stop shop” that displays on the right hand side of the **Payment Center**. The **Payment Assistant** provides support to you, including signing up for e-bills, viewing and/or changing biller information, accessing payment detail for recently paid bills, and enabling automatic payment for bills paid on a recurring basis.
- The **Payment Assistant** provides a progressive experience, helping you advance from basic capabilities of online bill pay to more advanced features at the appropriate time.